# VIDEO BASED TRAINING



New training tools added...



- more **NEW** programs



- added KEYWORD INDEX
- videos coordinated to ONLINE testing
- videos to support NATIONAL TESTING



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# Three Easy Ways to Find Programs to Support Technician Training...





### Select programs using the Keyword Index.

Use this method when you want to find a video to teach a particular subject. The **Keyword Index** lists the titles rewritten to emphasize the primary subject of the program. To find a program on a particular subject merely look up the subject alphabetically in the **Keyword Index**.

The **Keyword Index** starts on page 1.





## Select programs using the list of Program Numbers and Titles.

Use this listing for two purposes:

- 1. You have seen or were told about a video and wish to order a copy.
- You have found a title in the *Keyword Index* and you wish to read the details about the program.

You can find all videos presently in the *Program Numbers and Titles index*.

The **Program Numbers and Titles Index** starts on page 3.





## Select programs based on Online Testing.

The testing of HVAC Technicians is gaining broader acceptance. Much of the content in this catalog has been selected to quickly isolate the educational needs of the technician and improve the chances of passing many of these tests. This is particularly true of the NATE certification exam.

You can pre-qualify your personnel using the online test from VGI (the NATE test administrator). Using this test, the candidate is immediately given a detailed analysis of their test results with training recommendations. The test also provides a review of missed questions with specific training for each question.

To access the on-line test go to <a href="www.vgitraining.com/training">www.vgitraining.com/training</a> and follow the instructions given.



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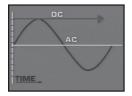
# PROGRAM NUMBERS AND TITLES



L4007-00B-V



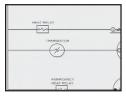
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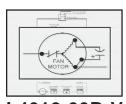
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L4010-00B-V



L4011-00B-V



L4012-00B-V



L4013-00A-V

#### TROUBLESHOOTING EXPANSION VALVES

Provides an in-depth look at TEV mechanics and operations, with emphasis on possible failures, causes, and solutions.

- Superheat Measurements
- TEV Evaluation
- Contamination
- TEV Malfunctions
- Valve Sizing
- Multi-circuit Coils

7 min.

#### **ELECTRON WORLD**

Gives the viewer a "feel" for electricity that is vital to build and diagnose HVAC circuits. Animation is used extensively to aid in the understanding of the science of electron action and resulting effects on circuit components.

- Electron Movement
- AC and DC Current
- Voltage
- Resistance
- Basic Circuits
- Conductivity

1st in Electricity Series (LBES-V)

#### **WORKING WIRES**

Describes the circuit types and loads used in HVAC. It graphically portrays the power sources and how they are generated. The program closes with a look at magnetism and its application to HVAC circuits.

- HVAC Voltages
- AC vs. DC
- Transformers
- Electromagnetism
- Electrical Waveforms

Electrical Wavelorins

Relays

2nd in Electricity Series (LBES-V)

19 min.

21 min.

#### **METERS AND MEASUREMENTS**

Stresses the value of accurate interpretation of electrical meter readings. The viewer is taken through a step-by-step set of readings using both digital and analog type meters.

- Voltage Checks
- Current Checks
- Resistance Checks

- Continuity
- Analog Meters
- Digital Meters

19 min.

3rd in Electricity Series (LBES-V)

#### **INSIDE CIRCUITS**

Circuit analysis is covered using illustrations that are easy to grasp with comprehension that can be quickly put to use. The effects of various circuit combinations adds to the basic understanding that is vital for good electrical work.

- Ohm's Law
- Voltage Drops
- Control Strings
- Watts
- Series Circuits
- Parallel Circuits

4th in Electricity Series (LBES-V)

#### **ELECTRICITY AT WORK**

Looks at electricity as the technician sees it in the field. An overview of system wiring is covered together with the different types of commonly used wiring diagrams. Symbols are covered using a unique musical presentation. The need for safety, and how it can be assured, closes the program.

- 3 C's of Troubleshooting
- Symbols

Schematics

- Accessory Wiring
- Safety

Wiring Diagrams

25 min.

19 min.

5th in Electricity Series (LBES-V)

#### GAS COMBUSTION FURNACES (NATURAL DRAFT)

The first step in learning how to properly service any gas furnace is an understanding of the combustion process that takes place within the furnace. Also covers the fundamental components of a natural gas furnace, their operation and function.

- Heat Exchanger
- Gas Valve
- Burner Types

Controls

- Flame Types
- Ignition Types

Ignition

1st in Gas Heating Series (LGAS-V)



L4014-00A-V



.4015-00A-V



4016-00A-\



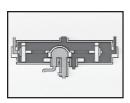
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L4018-00B-V



L4019-00B-V



L4020-00B-V



4021-00C-V

#### TROUBLESHOOTING GAS FURNACES: MECHANICAL (NATURAL DRAFT)

Manifold Pressure

The systematic mechanical checks needed to correctly diagnose problems in residential gas furnaces are shown in this video. Approved methods of checking and adjusting supply and manifold pressures are demonstrated in detail.

- Supply Pressure
- Gas Valve

15 min

- **Burner Pilot**
- Limit Control
- Ignition Failures

2nd in Gas Heating Series (LGAS-V)

#### TROUBLESHOOTING GAS FURNACES: ELECTRICAL (NATURAL DRAFT)

Covers the procedures used in diagnosing electrical problems in basic gas heating systems. Procedures shown include checks of electrical controls, transformers, and safety switches.

- Safety Switches
- Gas Valves
- Control Switches
- **Thermostats**
- Limit Controls
- **Transformers**

15 min

3rd in Gas Heating Series (LGAS-V)

#### SPARK IGNITION OPERATION AND TROUBLESHOOTING (NATURAL DRAFT)

Examines the operation and components of a spark ignition system. Troubleshooting procedures are shown that will speed diagnostics of each of the major components.

- Thermal Flame Pilot Sensing
- Vent Damper Systems
- Flame Rectification

- Electronic Ignition
- Gas Valve Interface
- Troubleshooting

4th in Gas Heating Series (LGAS-V)

#### FUNDAMENTALS OF GAS VENTING (NATURAL DRAFT)

Gas furnaces produce waste in the form of combustion by-products or gases. Proper outdoor venting of these gasses is an important part of a heating system. A definitive look at the function of gas venting, installation and design, plus troubleshooting guidelines.

- Vent Designs
- Flues

Vent Installation

- Vent Sizina
- Chimnevs
- Induced Draft

15 min

5th in Gas Heating Series (LGAS-V)

#### SCROLL COMPRESSOR OPERATION AND SERVICE

A look at one of the industry's most important technical advances. Explains scroll compressor construction, operating characteristics and troubleshooting, as well as system design and application.

- Scroll Mechanics
- Advantages
- Capacity

- Efficiency
- Durability

14 min.

#### INTRODUCTION TO HEAT PUMPS

Covers the operating principles of the air-to-air heat pump. Main components of the system are studied and the complete heat pump cycle is explained.

Operation

- Reversing Valves
- Metering Devices

- Compressors
- Safety Controls
- Accessories

15 min.

1st in Heat Pump Series (LHP-V)

#### **REVERSING VALVE OPERATION**

Gives a detailed look at the operating characteristics of reversing valves, their role in the heat pump cycle, and valuable installation tips.

- Valve Mechanics
- Slide Operations
- Precautions

- Coil Operation
- Valve Cycling

2nd in Heat Pump Series (LHP-V)

15 min

#### REVERSING VALVE TROUBLESHOOTING

Teaches systematic diagnostic procedures and aids in the understanding of major causes of reversing valve failure. It also presents important replacement guidelines.

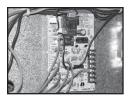
- Mechanical Problems
- Cooling Mode
- **Electrical Problems**

Valve Function

15 min.

- **Heating Mode**
- Valve Replacement

3rd in Heat Pump Series (LHP-V)



L4022-00B-V



L4023-00C-V



L4024-00C-V



L4028-00A-V



L4029-00A-V



L4030-01A-V



L4030-02A-V



L4030-03A-V

#### **HEAT PUMP DEFROST CONTROLS**

Low outdoor temperature combined with high humidity levels can reduce the efficiency of a heat pump by causing frost and ice to develop on the heat pumps outdoor coil. Explains how a defrost control senses and eliminates these accumulations.

Defrost Function

16 min.

- Mechanical Defrost
- Control TypesDefrost Relays
- Solid State Defrost
- Termination

4th in Heat Pump Series (LHP-V)

#### **HEAT PUMP DIAGNOSTICS**

Designed to help the technician efficiently diagnose and correct malfunctions in a heat pump system. Methodical procedures for isolating the source of a problem are represented, along with suggested techniques for correcting typical problems in the shortest time.

- Reversing Valve Checks
- Failure Types
- Defrost Control Checks
  - Noise Droblems
- Heating Checks
- Noise Problems

Cooling Checks
 5th in Heat Pump Series (LHP-V)

#### **HEAT PUMP CLEANUP**

Covers the cleanup procedures used when a compressor fails in a heat pump. Both mechanical failures with and without a burn are discussed. Also shows how to trace, clean up, and perform important tests on related components in a heat pump system following a compressor failure.

- Compressor Failures
- Unit Start-Up
- Compressor Removal

Burnouts

- Charging
- Compressor Replacement

14 min.

6th in Heat Pump Series (LHP-V)

#### **PULSE FURNACE INSTALLATION**

The pulse furnace sets a new standard for heating efficiency. Provides an overview of the Pulse design and the importance of a good installation. While this information covers the G14 in all its configurations, its information is valuable for a basic understanding of any Pulse furnace installation.

- Condensate Lines & Traps
- Low Ambient Control
- Sound Isolation

- Gas Supply
- PVC Piping
- Unit Mounting

15 min.

#### PULSE FURNACE OPERATION AND TROUBLESHOOTING

Provides a detailed discussion of Pulse operation. Also covers electrical and mechanical troubleshooting. Loaded with information that is critical to a complete understanding for the Pulse furnace.

- Combustion Cycle
- Venting

Purge Cycle

- Pressure Switches
- System Wiring
- Orifice Checks

65 min

#### **DUCT FABRICATION - SHEET METAL**

Demonstrates approved methods of constructing, connecting, and supporting sheet metal ductwork. Sheet metal duct repair is also covered.

Support

- Joining Sections
- Sealing Joints

- Fabrication
- Insulating Ducts
- Routing Ducts

#### **DUCT FABRICATION - FLEXIBLE DUCT**

The use of flexible duct has increased a great deal in a few short years. Teaches how to properly install, support, and repair flexible duct.

Support

- Joining Sections
- Sealing Joints

- Fabrication
- Insulating Ducts
- Routing Ducts

#### **DUCT FABRICATION - DUCTBOARD**

Ductboard provides rigid construction without the problems associated with sheet metal ductwork. Shows how to properly assemble, support, and repair this type of duct system.

Support

- Joining Sections
- Sealing Joints

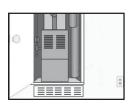
- Fabrication
- Insulating Ducts
- Routing Ducts
- To place your order, or for more information, call 1-800-886-4109



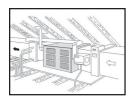
L4031-00C-V



L4032-00B-V



L4033-00C-V



L4034-00C-V



L4035-01A-V



L4035-02A-V



L4035-03A-V



L4035-04A-V

#### **RESIDENTIAL DUCT SYSTEMS**

Describes the types, applications, and advantages of six basic supply duct configurations. Also explains the different furnace supply and return configurations, and discusses duct system combinations typically used in the northern and southern regions.

- Perimeter Radials
- Return Duct Systems
- Radial Duct Systems
- Extended Plenum
- Perimeter Loops
- Overhead Reducing Radial

16 min.

#### **BASEMENT INSTALLATIONS**

Takes the viewer step-by-step through the process of a basement installation, from the best location of the furnace, the placement of the evaporator coil, to running duct work.

- Furnace Location
- Duct Designs
- Mounting
- Combustion Air
- Gas Supply
- Refrigerant Lines

13 min.

#### **CLOSET INSTALLATIONS**

Demonstrates the proper method of positioning a furnace in a closet, and positioning the cooling coil to promote condensate drainage. Also covers the installations of refrigerant lines, gas lines, flue vents, and condensate lines.

- Furnace Location
- Mounting
- Gas Supply

- Duct Designs
- Combustion Air
- Refrigerant Lines

15 min.

#### ATTIC AND CRAWLSPACE INSTALLATIONS

A furnace installed in an attic or crawlspace is popular in warm climates. Explains how to locate and mount the furnace for best air distribution and quietness. Explains the proper methods of suspending the furnace, the installation of the cooling coil, duct system, refrigerant lines, thermostat wires, gas piping, and flue vent.

- Furnace Location
- Duct Designs
- Mounting
- Combustion Air
- Gas Supply
- Refrigerant Lines

15 min.

#### **INSTALLING GAS SUPPLIES**

Demonstrates iron pipe cutting techniques, and the proper methods for installing gas lines.

- Leak Checks
- Code Requirements
- Gas Pipe Fittings

- Joint Compounds
- Gas Supply Layout

#### **INSTALLING NATURAL DRAFT FURNACE VENTS**

Demonstrates how to properly install vent systems for natural draft furnaces. Code requirements, joining techniques, and weatherproofing techniques are also covered.

- Flue Types
- Clearances
- Leak Checks

- Assembly Techniques
- Assorted Components

#### INSTALLING INDUCED DRAFT FURNACE VENTS

Demonstrates approved methods used to attach, route, and terminate vent piping for induced draft furnaces. Routing, and vent materials are also covered.

- Flue Types
- Draft Checks
- Vent Pipe Fittings

- Code Requirements
- Clearances

#### **INSTALLING CONDENSING FURNACE VENTS**

Condensing furnaces typically use exhaust vents fabricated from PVC. Covers the techniques used to correctly join, fabricate, and assemble this type of material.

- Adhesives
- Installation Precautions
- Layout

- Joining Techniques
- Code Requirements



-4036-00B-V



037-00B



4038-00B-V



039-01A-\



4039-02A-V



L4039-03A-V



L4039-04A-V



4039-05A-V

#### INSTALLING CONDENSING UNITS AND REFRIGERANT LINES

Helps to determine proper location for the installation of the outdoor condensing unit and shows the appropriate methods for attaching the refrigerant lines.

- **Unit Location**
- Clearances
- Brazing

Slabs

- **Tube Bending**
- Insulation

13 min.

#### **INSTALLING RESIDENTIAL ACCESSORIES**

Gives an overview of function, operation and typical installation procedures on several types of mechanical filters, electronic air cleaners, humidifiers, and programmable thermostats.

- Mechanical Filters
- Electronic Air Cleaners
- Programmable Thermostats

Humidifiers

16 min

#### FIELD WIRING OF RESIDENTIAL FURNACES

The technician must know how to properly use test equipment to test electrical components and wiring. Covers high voltage residential power distribution, low voltage wiring practices, testing components, wire sizing, code requirements, and safety precautions.

- Wiring Gas Furnaces
- Wiring Heat Pumps
- Wiring Condensing Units

- Wiring Accessories
- Wiring Electrical Furnaces

14 min.

#### RESIDENTIAL START-UP OF NATURAL DRAFT FURNACES

Explains the initial steps for starting a natural draft furnace. Flame checks, ignition checks, and draft tests are included.

- Pilot Checks
- Start Sequence
- Fuel Pressure Adjustments

- Visual Checks
- Shut Down Sequence
- Fan Limit Adjustments

#### RESIDENTIAL START-UP OF INDUCED DRAFT FURNACES

Demonstrates the procedures used in starting induced draft furnaces. Operating sequences, function checks, and possible system adjustments are also covered.

- Inducer Blower Checks
- Igniter checks
- Safety checks

- Blower Motor Adjustments
- Sequence checks

#### **RESIDENTIAL START-UP OF CONDENSING FURNACES**

To realize the full efficiency of a condensing gas furnace it must be set-up and adjusted correctly. Details the checks on a typical condensing furnace. Combustion air and condensate lines are also covered.

- Heat Rise Checks
- Fuel Pressure Checks
- Burner and Blower

- Ignition Checks
- Burner and Blower Start-Up
- Shutdown

#### RESIDENTIAL START-UP OF A/C

Demonstrates correct procedures used in starting a new A/C unit. Component checks, refrigerant pressures, and system readings are also covered.

- Wiring Checks
- Thermostats
- **Electrical Checks**

- Pressure Checks
- Leak Checks
- Charging Techniques

#### **RESIDENTIAL START-UP OF HEAT PUMPS**

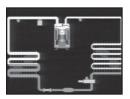
Shows the correct methods used in the initial start-up of a residential heat pump. Operational checks are demonstrated on a heat pump in both the heating and cooling modes.

- Wiring Checks
- Low Voltage Checks
- Operational Sequences

- Reversing Valve Checks
- Component Checks



L4042-00B-V



043-00B-





.4045-00B-\



.4046-00B-V

TABLE	9
	MASON
NOMINAL INER SIZE ICHES	DIMENSE LINER INC
4×8 /	21/2×61

L4057-00A-V



4064-00A-V



4065-00A-V

#### **HEAT TRANSFER AND COOLING**

The movement of heat is the foundation of understanding air conditioning. How heat moves both inside and outside a boiling liquid shows us the true "heart" of a cooling circuit. The definitions of heat, both in quality and quantity, are the important start of an education in good air conditioning practices.

- Convection
- **Heat Energy**
- Sensible Heat

Radiation

- Specific Heat
- Heat Loads

25 min

1st in Air Conditioning Series (LBAC-V)

#### AIR CONDITIONING CIRCUITS

Refrigerant pressures and temperatures required to extract and remove heat from a conditioned space are examined in this program. The air conditioning sequence and the operation of each component is explained

- Circuit Elements
- Superheat and Subcooling
- Refrigerant

- Evaporator
- Compressor
- Condenser

2nd in Air Conditioning Series (LBAC-V)

#### AIR CONDITIONING COMPONENTS

Examines new components used in air conditioning equipment. New component design and the designs overall effect on system performance and reliability is also covered.

- Condensate Drains
- Filter-Driers
- Evaporators

Condensing Units

27 min

Controls

Refrigerants

3rd in Air Conditioning Series (LBAC-V)

#### AIR CONDITIONING TOOLS AND MEASUREMENTS

New procedures and service tools are required as HVAC equipment changes. Explains the purpose and use of these tools and explains how they can save time and improve the quality of HVAC work.

- **Tubing tools**
- Brazing tools
- Charging tools

- Leak detectors
- Evacuation tools
- Electrical tools

36 min.

4th in Air Conditioning Series (LBAC-V)

#### **EVACUATION, CHARGING, AND CHECKOUT**

Evacuation and charging are critical steps in the installation of every HVAC system. Covers the information needed in selecting the correct procedures that will decrease installation time and maximize system performance.

- Leak Checks
- **Checking Charge**
- Moisture Checks

- **Determining Charge**

Checking System **Evacuation Options** 

5th in Air Conditioning Series (LBAC-V)

#### **USING THE AGA/GAMA VENT TABLES**

Using the AGA-GAMA vent tables is a must for any technician. The often misinterpreted tables are explained in full detail. The use of graphics and video helps the technician to understand and use the tables correctly.

- Configuration Selection
- Vent Capacities
- Vent Diameter Selection

- **Tables Format**
- Vent Requirements
- **Draft Methods**

25 min.

#### COMPRESSOR CHECKOUT PROCEDURES: ELECTRICAL

HVAC service people must be able to identify cooling equipment problems, and repair them accurately and quickly. Focuses on electrical checks made on the condensing unit, including line voltage and low voltage components such as switches, thermostats, and contactors.

- Troubleshooting Sequence
- Contactor Checks
- Capacitor Checks

- Condenser Fan Checks
- Pressure Control Checks
- Compressor Checks

26 min

#### **COMPRESSOR CHECKOUT PROCEDURES: MECHANICAL**

Over 50% of all compressors returned to the factory have nothing wrong with them. This video helps the service technician develop a systematic troubleshooting method to help solve cooling problems, not just their symptoms.

- Pressure Tests
- Low Suction Problems
- High Head Problems

- Low Head Problems
- IPR Checks
- High Suction Problems

- 30 min
- To place your order, or for more information, call 1-800-886-4109



L4066-00A-V



L4068-00A-V



L4069-00A-V



L4070-00A-V



L4072-00A-V



L4073-00A-V



L4074-00A-V



L4075-00A-V

#### **HEAT EXCHANGER CHECKOUT**

Details the steps used in diagnostic tests to the heat exchanger of a gas furnace. The effect of leaks on system performance, visual leak indications, and mechanical methods of leak detection are also shown.

- Heat Exchanger Failures
- Carbon Monoxide Prevention
- Heat Exchanger Test
- Combustion and Supply Air
- Common Misconceptions
- Visual Checks

30 min.

#### **BASIC AC MOTORS**

Induction motors powered by alternating current are an integral part of the HVAC industry. Simplifies diagnostics and reduces needless motor replacements by explaining the operation and construction of these motors.

- Induction Motor Theory
- Motor Types
- Motor Spec & Ratings

- Motor Enclosures
- Bearing Types
- Motor Mounts

26 min

#### **ELECTRONIC TWO-SPEED COMPRESSOR CONTROLS**

Provides technicians with an insight to electronic two speed compressor controls. Covers many functions and controlling sequences of the TSC's from both early to current control units.

- Operating Sequence
- Safety Input Options
- Field Diagnostics

- Speed Sequencing
- Mode Selection Options
- Troubleshooting

23 min.

#### **COMBUSTION EFFICIENCY TESTING IN GAS FURNACES**

Describes the combustion process and the importance of combustion efficiency testing as it relates to overall system performance in a gas or oil furnace.

- Combustion principles
- Gas Combustion testing
- Oil Combustion testing

- Combustion variables
- Gas flow
- CO<sub>2</sub> testing

18 min.

#### REFRIGERANT CHARGING METHODS

For an air conditioning refrigeration circuit to work properly with efficiency and reliability, a complex balance of pressures and temperatures must be maintained. Presents the charging steps required of the technician that affect system performance and the tools and methods used to carry out these steps.

- Basic Refrigeration Cycle
- Refrigerant Charging Meters
- Safety Considerations

- Charging Tools
- Charging Methods
- Checking Methods

22 min

#### **SPARK IGNITION**

For years, the standing pilot was considered the standard method of igniting burners in forced air gas furnaces. In today's systems, the trend has moved towards the more energy efficient spark ignition. Spark ignition principles and operating methods are explained as well as specific manufacturer's controls.

- Robertshaw Ignition
- Heatcraft Ignition
- Johnson Controls Ignition

- Spark ignition
- Pilot sensing

i Pilot serisi

25 min.

#### INSTALLATION AND START-UP OF HIGH EFFICIENCY FURNACES

Today's high efficiency gas furnaces require an increased level of expertise all the way from the initial sales call to the final installation. Describes the installation process for typical high efficiency gas furnace systems.

- Duct systems
- Condensate piping
- Electrical wiring

- Vent piping
- Gas piping
- System start-up

26 min.

23 min.

#### **METERING DEVICES**

For efficient performance, a precise amount of refrigerant at the correct pressure must be fed to the evaporator. This flow is controlled with a variety of refrigerant metering devices. Explores the construction and use of these metering device types.

- Basic refrigeration cycle
- Restriction metering devices
- Thermal Expansion Valves

- Troubleshooting
- Superheat
- Subcooling

Superneat

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4079-00A



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.4093-00A-V



4095-00A-V



.4097-00A-V

#### **DEFROST CONTROLS**

Proper defrost control is an important ingredient in maintaining good heat transfer and preventing a reduction in heating capacity. An introduction to the function, operation and troubleshooting of various defrost controls.

- Clock timer defrost controls
- Solid state defrost controls
- Time defrost controls
- Temperature defrost control

Air pressure controls

20 min.

#### **GAS VALVES**

The gas valve is a fundamental component of the gas combustion system. Today's technician needs to understand the ever-growing complexity of the many different gas valves available. Provides an in-depth look at the construction and use of the gas valve.

- Types of gas valves
- Setup

Thermocouples

- Installation
- Troubleshooting
- Flame rectification

#### **BASIC THERMOSTATS**

A primary component of comfort in a structure is the temperature of the air within the structure. Desired temperature is maintained by an HVAC system which is controlled by a thermostat located in the structure. Covers the various types and operations of thermostats as well as their installation and troubleshooting.

- Electromechanical thermostats
- Electronic thermostats
- Troubleshooting

Installation

23 min.

#### **EVACUATION AND DEHYDRATION**

Removal of all moisture, air, and other non-condensables from a refrigerant circuit is a MUST before a refrigerant charge is introduced into the piping. These contaminants are removed using an evacuation and dehydration process. Explores the procedures used to ensure that an evacuation is done properly.

- Dehydration
- Vacuum pump
- Vacuum gauge
- Deep evacuation

- Single evacuation
- Triple evacuation

18 min

#### SERVICE PROFESSIONALISM

Today's HVAC customer is looking for a highly professional technician. Discusses the technician's need for professionalism in appearance, behavior and communication with the customer. Covers the steps necessary to maintain professionalism throughout the workday.

- Meeting the customer
- Disgruntled customers
- Selling yourself

- Resolving issues
- Dress

Grooming

16 min.

#### **HOT SURFACE IGNITION**

Hot surface ignition has proven to be an energy efficient, reliable alternative to standing pilots and spark ignition. Details the operation of the hot surface ignition system and its variations from alternative systems.

- Thermocouple sensing
- Ignition system control
- Sequence of operation

- Flame conduction
- Flame rectification
- Hot surface ignitions

21 min.

#### AIRFLOW MEASUREMENTS

The key to complete performance is a properly designed and installed central system AND air distribution system. Teaches the technician the elements of a properly operating duct system and the techniques to be used in the field to bring the system into proper balance.

- Seasonal considerations
- Computing air distribution
- Airflow measurements

- Measuring techniques
- Setting blower speeds
- Use of balancing dampers

21 min

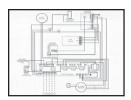
#### INDOOR AIR QUALITY

Indoor Air Quality (IAQ) is a factor becoming ever more important for the HVAC technician. Covers the fundamentals of IAQ and the appropriate role for the technician when discussing these issues with customers. The steps the technician can take with an HVAC system to improve IAQ are also covered.

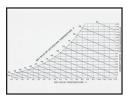
- IAQ issues
- HVAC equipments role
- HVAC technicians role

- Sources of Indoor pollutants
- Steps to reduce emissions
- Removing pollutants

21 min



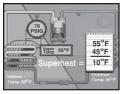
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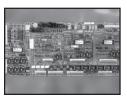
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4103-00A-V



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L4105-00A-V



4106-00A-V

#### **SCHEMATICS**

Starts with the fundamentals of schematics and builds upon them to make schematics an easy to use tool. Designed to eliminate a fear most technicians have when handed a schematic.

- How voltages are displayed
- Ladder diagrams
- How loads are displayed
- Connection diagrams
- Most often used symbols
- Schematic types

25 min.

#### UNDERSTANDING PSYCHROMETRICS

Cuts through the first-glance complexity of the "psych" chart and brings its power to the surface. After finishing this program, the technician will be able to quickly solve temperature and humidity related

- Sensible heat ratios
- Dry bulb readings
- Sling psychrometers
- Relative humidity
- Wet bulb readings
- Converting readings

23 min.

#### **ECONOMIZERS**

An economizer allows outdoor air - which is at an acceptable temperature and humidity - to be used for cooling instead of more costly mechanical refrigeration. Explores the economizer from design requirements to proper use in the field.

- Applications
- Setpoint requirements
- Setup procedures

- Control configuration
- Enthalpy controls
- Troubleshooting

24 min.

#### SUPERHEAT AND SUBCOOLING

A proper charge contributes to high capacity, efficiency, and reliability in an air conditioner or heat pump. Checking superheat and subcooling are two very important checks that are critical for a good installation and quick service diagnosis. Simplifies these checks and demonstrates their importance.

- What is superheat?
- Role of superheat in A/C
- What is subcooling?
- Role of subcooling in A/C

- How to measure superheat
- How to measure subcooling

20 min.

#### BRAZING REFRIGERANT LINES

Discusses the fundamentals that make brazing much less a mystery and more a reliable technician procedure. With a little practice and the information in this program, even a novice can quietly make reliable brazed joints.

- Where and how to use flux
- How to adjust a flame
- The oxy-acetylene rig

- How to use the filler rod
- How to apply heat
- What is brazing?

23 min.

#### INTEGRATED MODULAR CONTROL - DESIGN AND OPERATION

The Integrated Modular Control (IMC) is unique. Breaks through the product mystery to simplify and explain. Using easily understood graphics, product features are described and sequences are easily seen. If you install the L-series, this program is a must!

- Basic design
- Configuration
- Basic field checks

- Board functions
- Sequencing
- Frror codes

23 min.

#### INTEGRATED MODULAR CONTROL - STARTUP AND CHECKOUT

Integrated Modular Controls are used in "L" Series units from 3 through 30 tons. Introduces the functions of the main control board and the six add-on boards used to build various control configurations.

- Main control operation
- Check-out procedures
- Computer diagnostics

- Board layouts
- Enthalpy controls
- Dip-switch settings

22 min.

#### SIZING AND LAYOUT OF REFRIGERANT LINES

The sizing and layout of refrigerant lines is often mistakenly overshadowed by other HVAC installation concerns. Explains how line size and layout can affect customer comfort, system performance, and

- Sizing refrigerant lines
- Effect of copper fittings
- Insulating refrigerant lines

- Installing vertical lines

Minimizing vibration

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L4107-00A-V



4108-00A-V



L4109-00A-V



L4110-00A-V



4111-00A



L4112-00A-V



.4113-00A-V



.4114-00A-V

#### DIFFERENTIAL PRESSURE CONTROLS IN GAS FURNACES

Examines the construction and operation of differential pressure controls in modern gas furnaces. Troubleshooting, installation, and replacement techniques are demonstrated.

- Construction
- Troubleshooting
- Replacement

- Switching action
- Installation

#### PREVENTIVE MAINTENANCE ON 80% EFFICIENCY GAS FURNACES

A thorough set of preventative maintenance steps can result in reduced equipment repairs, and an increase in customer satisfaction. Shows the steps necessary to maximize equipment service life and maintain optimal performance.

- Induced draft motor checks
- Motor maintenance
- Electrical checks

- Blower checks
- Checking gas pressures
- Visual checks

23 min.

#### COMPRESSOR CHANGEOUT

Covers the steps involved in removing a failed compressor, and in installing its replacement. Cleaning the system after a compressor burnout is demonstrated along with handling and warranty procedures.

- Compressor removal
- Brazing

- Cleanup procedures
- Sealing compressors
- Warranty paperwork

26 min.

#### HVAC ESSENTIALS: AN INTRO TO AC EQUIPMENT (NON-TECH. PERSONNEL)

Describes the major components in a HVAC system and explains how their combined functions relate to year-round indoor comfort. Explanations are given for the industry terms used in describing the size and efficiency of HVAC components.

- System Component Names
- **Heat Pump Operation**
- Types of Metering Devices

- Basic HVAC Terminology
- Reversing Valve Operation

18 min

#### PREVENTIVE MAINTENANCE ON 90% EFFICIENCY GAS FURNACES

Explains how 90% efficiency gas furnaces should be inspected to maintain maximum efficiency and service life.

- Condensate piping
- Combustion air piping
- Ignition controls

- Electrical checks
- Induced draft checks
- Visual checks

25 min.

#### SERVICING R-410A A/C UNITS

R-410a was developed in response to the growing need in the HVAC market for ozone friendly refrigerant. Explains operating characteristics and charging techniques that a technician must understand in order to service R-410a equipment. Service procedures and tools related to R-410a are also covered.

- Charging with R-410a
- New tools

- Equipment identification
- Operating pressures

21 min

#### ADDING FRESH AIR TO RESIDENTIAL SYSTEMS

The addition of fresh air is one of the best ways to purify and improve indoor air quality. Explains the operation of recovery ventilators and how we can use them to lower utility bills while maintaining fresh, clean, indoor air.

- Indoor air quality
- Installation
- Heat Recovery Ventilator

- Sizing ventilators
- Controls

**Energy Recovery Ventilator** 

21 min.

22 min.

#### **COMPONENTS OF TOTAL COMFORT**

Indoor comfort is a combination of many different factors; temperature, humidity, noise, etc. Explains the six basic components of total comfort and how they can be adjusted to achieve total indoor comfort.

- Temperature control
- Air circulation
- Ventilation air

- Humidity control
- Air filtration

Quietness



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4116-00A-V



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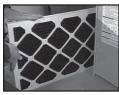
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4121-00A-V



4122-00A-V

#### CHECKING ELECTRIC MOTORS

Demonstrates the basic steps used in electric motor diagnostics. The technician will learn preventative motor maintenance, wiring checks, bearing checks, and typical causes of electric motor failures.

- Determining motor speed taps
- Checks for internal motor wiring
- Tool requirements
- Safety requirements

22 min.

#### CHECKING CAPACITORS

Improper capacitor checks can lead to misdiagnosed equipment problems. Covers field tests that will correctly identify a failing, or failed capacitor. How to correctly wire a capacitor to avoid potential damage to other system components is also covered.

- Effect on motors
- Choosing replacements
- Required tools

- Visual indications
- Testing

Safety

#### CHECKING AND SEALING DUCTWORK

Properly sealed ductwork will minimize the amount of unconditioned air and contaminants that are drawn into a conditioned space. Shows indoor air problems associated with leaks, and how to properly install and seal ductwork. Duct leak detection and repair are also covered.

- Types of sealants
- Sealing flexible duct
- Sealing duct chases

- Sealing sheet metal
- Sealing ductboard
- Leak detection

22 min.

#### **HOW TO SELL AND INSTALL A PROGRAMMABLE!**

Shows the benefits customers will receive from a programmable thermostat. are explained and demonstrated to instruct the technician on the latest temperature controls. Installation of various programmable thermostats is also covered.

- Automatic temperature adjustments
- Adaptive programming
- Basic thermostat wiring

- Basic programming steps

20 min.

#### USING ENTHALPY CONTROLS FOR EFFICIENCY

Explains the steps required in setting enthalpy controls to efficiently regulate the amount and quality of outdoor used for cooling.

- Selecting enthalpy setpoints
- Effect on cooling equipment
- Effect of outdoor air on

- Estimated savings
- Types of economizers
- indoor comfort

19 min.

#### **CALCULATING CFM**

Improperly sized ductwork can deliver too much, or too little, conditioned air causing uneven, and uncomfortable indoor conditions. Teaches how to properly proportion airflow into a conditioned space.

- Required system information
- Calculating fitting loss
- Calculating velocity

- Automatic duct reduction
- Calculating friction
- Calculating static pressure

20 min.

#### WHAT THE FAN LAWS CAN DO FOR YOU

Gives the technician a clear interpretation of exactly what the fan laws say and how they can be used in the field to solve a long list of problems. Find out why the motor does not appear to be matching the installation. Learn the quick steps to find airflow problems and how to solve them.

- CFM and RPM
- Horsepower and CFM
- Using laws in diagnostics

- Static pressure vs. CFM
- Efficiency effects
- Motor sizing

20 min

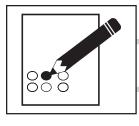
#### **FILTERS - FACTS AND FABLES**

Air filtration is an important part of every HVAC system. Explains what can, and cannot be expected of a filtration system. Examines the major types of filters, their construction, and specific purpose.

- Pleated filters
- Washable filters
- Filter efficiency

- Throw-away filters
- Odor removal
- Rating systems

19 min.



# ONLINE BASED VIDEOS



# FUNDAMENTALS FOR HVAC TECHS

L4008-00B-V Electron World L4009-00B-V Working Wires L4010-00B-V Meters and Measurements L4011-00B-V Inside Circuits L4012-00B-V Electricity at Work

L4089-00A-V Basic Thermostats L4092-00A-V Service Professionalsim L4099-00A-V Schematics HVAC Essentials: An Intro to AC Equipment L4110-00A-V L4122-00A-V Filters - Facts and Fables

## AIR CONDITIONING

#### **Tools and Methods**

1. Refrigerant System Tools and Measurements

L4045-00B-V Tools and Measurements L4072-00A-V Refrigerant Charging Methods Evacuation and Dehydration L4091-00A-V L4102-00A-V Superheat and Subcooling L4103-00A-V Brazing Refrigerant Lines

2. Electrical Measurements

#### **Systems and Components**

1. Introduction to AC Equipment

L4042-00B-V Heat Transfer and Cooling

2. AC Systems Construction and Components

The Basic Cooling Circuit L4043-00B-V L4044-00B-V A/C Components and Equipment

3. Air Duct Systems for Air Conditioning

L4031-00C-V Duct Systems for Residential L4068-00A-V Basic AC Motors

4. Field Wiring and Electrical for AC Systems L4038-00B-V Field Wiring Residential Furnaces

5. Controls For Air Conditioners

L4068-00A-V Basic AC Motors L4069-00A-V Two Speed Compressor Controls L4104-00A-V IMC Design and Operation

L4118-00A-V How to Sell and Install a Programmable!

6. Accessories for Air Conditioning

L4101-00A-V **Economizers** 

Adding Fresh Air to Residential Systems L4113-00A-V

7. Air Conditioning Components

L4018-00B-V Scroll Compressor Operation and Service L4044-00B-V A/C Components and Equipment L4068-00A-V Basic AC Motors

Metering Devices L4075-00A-V

#### **Installation Procedures**

1. Installing Units-General Requirements

L4036-00B-V Installing Condensing Units & Refrigerant Lines L4046-00B-V Evacuation, Charging, and Checkout Refrigerant Charging Methods L4072-00A-V Evacuation and Dehydration L4091-00A-V

L4103-00A-V Brazing Refrigerant Lines L4106-00A-V Sizing and Layout of Refrigerant Lines

2. Installing Units in Basements

L4032-00B-V Basement Installations 3. Installing Units in Closets

L4033-00C-V Closet Installations

4. Installing Units in Crawlspaces

L4034-00C-V Installations - Attics and Crawlspaces

5. Air Ducts For Air Conditioning

L4030-01A-V Duct Fabrication - Sheet Metal Duct Fabrication - Flexible Duct L4030-02A-V L4030-03A-V Duct Fabrication - Ductboard L4031-00C-V Duct Systems for Residential L4117-00A-V Checking and Sealing Ductwork

6. Installing Accessories

L4037-00B-V Installing Residential Accessories L4101-00A-V Economizers L4113-00A-V Adding Fresh Air to Residential Systems L4118-00A-V How to Sell and Install a Programmable!

#### **Service and Diagnostics**

1. General Checks for Air Conditioners

L4007-00B-V Troubleshooting Expansion Valves L4018-00B-V Scroll Compressor Operation and Service Evacuation and Dehydration L4091-00A-V L4105-00A-V IMC - Startup and Checkout Compressor Changeout Servicing R-410a A/C Units L4109-00A-V L4112-00A-V Checking Electric Motors Checking Capacitors L4115-00A-V L4116-00A-V

2. Startup and Checkout of Air Conditioners

Residential Start-up of A/C L4039-04A-V Evacuation, Charging, and Checkout L4046-00B-V Compressors - Electrical Checkout L4064-00A-V L4065-00A-V Compressors - Mechanical Checkout
3. Scheduled Service for Air Conditioning

4. Troubleshooting Air Conditioners

5. Diagnostics - Low Comfort

L4095-00A-V Airflow Measurements Indoor Air Quality L4097-00A-V L4114-00A-V Components of Total Comfort L4117-00A-V Checking and Sealing Ductwork

#### Applications and Design

1. Designing for Total Comfort

L4095-00A-V Airflow Measurements L4097-00A-V Indoor Air Quality

Components of Total Comfort L4114-00A-V

2. Sizing Equipment

Indoor Air Quality L4097-00A-V Understanding Psychrometrics L4100-00A-V L4106-00A-V Sizing and Layout of Refrigerant Lines L4119-00A-V Using Enthalpy Controls for Efficiency

L4120-00A-V Calculating CFM

L4121-00A-V What the Fan Laws Can Do For You

## GAS HEATING

#### **Tools and Methods**

#### 1. Combustion Path Tools and Measurements

L4070-00A-V Combustion Efficiency Testing in Gas **Furnaces** 

2. Electrical Measurements

#### **Systems And Components**

#### 1. Introduction to Gas Furnaces

Gas Combustion Furnaces (Natural Draft) L4013-00A-V L4017-00A-V Gas Furnace Venting (Natural Draft)

#### 2. Gas Furnace Construction and Components

L4013-00A-V Gas Combustion Furnaces (Natural Draft)

#### 3. Air Duct Systems for Gas Heating

L4031-00C-V Duct Systems for Residential L4068-00A-V Basic AC Motors

4. Field Wiring and Electrical

L4038-00B-V Field Wiring Residential Furnaces

#### 5. Controls For Gas Furnaces

L4013-00A-V Gas Combustion Furnaces (Natural Draft) L4016-00A-V Spark Igniters - Op/TrbIshtng. (Natural Draft) L4073-00A-V Spark Ignition

L4093-00A-V HSI Gas Furnace Control

L4107-00A-V Differential Pressure Controls in Gas **Furnaces** 

L4118-00A-V How to Sell and Install a Programmable!

#### 6. Accessories

L4113-00A-V Adding Fresh Air to Residential Systems

#### 7. Gas Furnace Components

L4013-00A-V Gas Combustion Furnaces (Natural Draft) Gas Valves L4079-00A-V

#### **Installation Procedures**

#### 1. Installing Units - General Requirements

L4017-00A-V Gas Furnace Venting (Natural Draft) Installing Gas Supplies L4035-01A-V Installing Natural Draft Furnace Vents L4035-02A-V Installing Induced Draft Furnace Vents L4035-03A-V L4035-04A-V Installing Condensing Furnace Vents L4038-00B-V Field Wiring Residential Furnaces L4074-00A-V Installation and Startup: High Efficiency **Furnaces** 

#### 2. Installing Units in Basements

L4032-00B-V Basement Installations L4074-00A-V Installation and Startup: High Efficiency **Furnaces** 

#### 3. Installing Units in Closets

L4033-00C-V Closet Installations

L4074-00A-V Installation and Startup: High Efficiency Furnaces

#### 4. Installing Units in Crawlspaces

L4034-00C-V Installations - Attics and Crawlspaces L4074-00A-V Installation and Startup: High Efficiency Furnaces

#### 5. Installing Air Ducts For Heating Applications

L4030-01A-V Duct Fabrication - Sheet Metal Duct Fabrication - Flexible Duct L4030-02A-V L4030-03A-V Duct Fabrication - Ductboard Duct Systems for Residential L4031-00C-V L4117-00A-V Checking and Sealing Ductwork

#### 6. Installing Heating Accessories

L4037-00B-V Installing Residential Accessories L4113-00A-V Adding Fresh Air to Residential Systems L4118-00A-V How to Sell and Install a Programmable!

#### Service and Diagnostics

#### 1. General Checks for All Furnaces

Troubleshooting - Mechanical (Natural Draft) Troubleshooting - Electrical (Natural Draft) L4014-00A-V L4015-00A-V Airflow Measurements L4095-00A-V L4115-00A-V Checking Electric Motors L4116-00A-V Checking Capacitors What the Fan Laws Can Do For You L4121-00A-V 2. Startup and Checkout - Condensing Furnaces

L4039-03A-V Residential Start-up of Condensing Furnaces L4074-00A-V Installation and Startup: High Efficiency Furnaces

#### 3. Startup and Checkout - Induced Draft Furnaces

L4039-02A-V Residential Start-up of Induced Draft Furnaces L4074-00A-V Installation and Startup: High Efficiency **Furnaces** 

#### 4. Startup and Checkout - Natural Draft Furnaces

L4039-01A-V Residential Start-up of Natural Draft Furnaces

#### 5. Scheduled Service

Heat Exchanger Checkout L4066-00A-V L4108-00A-V 80% Efficiency Gas Furnaces 90% Efficiency Gas Furnaces L4111-00A-V Checking and Sealing Ductwork L4117-00A-V

#### 6. Diagnostics -**Condensing Furnaces**

L4070-00A-V Combustion Efficiency Testing in Gas Furnaces

L4095-00A-V Airflow Measurements

L4107-00A-V Differential Pressure Controls in Gas **Furnaces** 

#### 7. Diagnostics -**Induced Draft Furnaces**

L4107-00A-V Differential Pressure Controls in Gas **Furnaces** 

#### 8. Diagnostics -**Natural Draft Furnaces**

Troubleshooting - Mechanical (Natural Draft) Troubleshooting - Electrical (Natural Draft) L4014-00A-V L4015-00A-V Spark Igniters - Op/TrbIshtng. (Natural Draft) L4016-00A-V L4017-00A-V Gas Furnace Venting (Natural Draft) L4066-00A-V Heat Exchanger Checkout Combustion Efficiency Testing in Gas L4070-00A-V

#### **Furnaces** 9. Diagnostics - Low Comfort

L4095-00A-V Airflow Measurements L4097-00A-V Indoor Air Quality L4113-00A-V Adding Fresh Air to Residential Systems L4117-00A-V Checking and Sealing Ductwork

#### Applications and Design

#### 1. Designing for Total Comfort

L4095-00A-V Airflow Measurements L4097-00A-V Indoor Air Quality Understanding Psychrometrics L4100-00A-V L4114-00A-V Components of Total Comfort

#### 2. Sizing Equipment

L4057-00A-V Using AGA/GAMA Tables L4095-00A-V Airflow Measurements L4120-00A-V Calculating CFM

#### 3. Sizing Accessories

#### 4. Codes and Regulations

L4057-00A-V Using AGA/GAMA Tables

5. Safety

### HEAT PUMPS

#### **Tools and Methods**

1. Refrigerant System Tools and Measurements

L4045-00B-V Tools and Measurements
L4072-00A-V Refrigerant Charging Methods
L4091-00A-V Evacuation and Dehydration
Airflow Measurements
L4102-00A-V Superheat and Subcooling
L4103-00A-V Brazing Refrigerant Lines

2. Electrical Measurements

#### **Systems And Components**

1. Introduction to Heat Pumps

L4018-00B-V Scroll Compressor Operation and Service Introduction to Heat Pumps L4019-00B-V L4020-00B-V Reversing Valve-Introduction Heat Pump Defrost Controls L4022-00B-V Heat Transfer and Cooling L4042-00B-V L4043-00B-V The Basic Cooling Circuit A/C Components and Equipment L4044-00B-V L4068-00A-V Basic AC Motors Defrost Controls L4077-00A-V

2. Heat Pump Systems Construction and Components

3. Air Duct Systems for Heat Pumps

L4031-00C-V Duct Systems for Residential L4068-00A-V Basic AC Motors

4. Field Wiring and Electrical of Heat Pumps
L4038-00B-V Field Wiring Residential Furnaces

5. Controls For Heat Pumps

L4068-00A-V Basic AC Motors

L4118-00A-V How to Sell and Install a Programmable!

6. Accessories for Heat Pumps

L4113-00A-V Adding Fresh Air to Residential Systems

7. Heat Pump Components

#### **Installation Procedures**

1. Installing Units - General Requirements

L4030-01A-V Duct Fabrication - Sheet Metal Duct Fabrication - Flexible Duct L4030-02A-V L4030-03A-V Duct Fabrication - Ductboard L4031-00C-V Duct Systems for Residential L4036-00B-V Installing Condensing Units & Refrigerant L4046-00B-V Evacuation, Charging, and Checkout L4091-00A-V Evacuation and Dehydration Brazing Refrigerant Lines L4103-00A-V L4106-00A-V Sizing and Layout of Refrigerant Lines

2. Installing Units in Basements

L4032-00B-V Basement Installations

3. Installing Units in Closets

L4033-00C-V Closet Installations

4. Installing Units in Crawlspaces

L4034-00C-V Installations - Attics and Crawlspaces

5. Air Ducts For Heat Pumps

L4095-00A-V Airflow Measurements

6. Installing Accessories

L4037-00B-V Installing Residential Accessories
L4113-00A-V Adding Fresh Air to Residential Systems
L4118-00A-V How to Sell and Install a Programmable!

#### Service and Diagnostics

1. General Checks for Heat Pumps

L4018-00B-V Scroll Compressor Operation and Service L4024-00C-V Heat Pump Cleanup Refrigerant Charging Methods Evacuation and Dehydration L4072-00A-V L4091-00A-V L4102-00A-V Superheat and Subcooling Compressor Changeout L4109-00A-V Checking Electric Motors L4115-00A-V Checking Capacitors L4116-00A-V What the Fan Laws Can Do For You L4121-00A-V

2. Startup and Checkout of Heat Pumps

L4039-05A-V Residential Start-up of Heat Pumps L4046-00B-V Evacuation, Charging, and Checkout L4064-00A-V Compressors - Electrical Checkout L4065-00A-V Compressors - Mechanical Checkout

3. Scheduled Service

4. Troubleshooting Heat Pumps

L4021-00C-V Reversing Valves Diagnostics L4023-00C-V Heat Pump Diagnostics

5. Diagnostics - Low Comfort

L4095-00A-V Airflow Measurements L4097-00A-V Indoor Air Quality

L4117-00A-V Checking and Sealing Ductwork

#### Applications and Design

1. Designing for Total Comfort

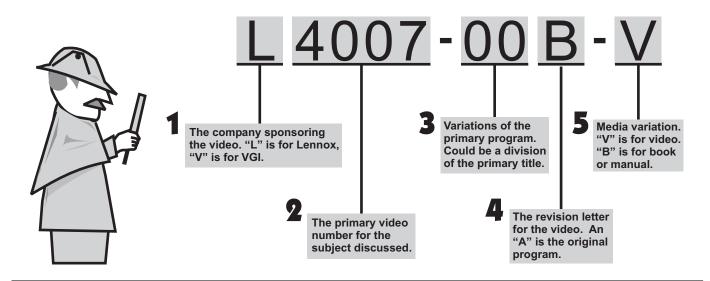
L4097-00A-V Indoor Air Quality
L4100-00A-V Understanding Psychrometrics
L4114-00A-V Components of Total Comfort
L4119-00A-V Using Enthalpy Controls for Efficiency

2. Sizing Equipment

L4100-00A-V Understanding Psychrometrics L4119-00A-V Using Enthalpy Controls for Efficiency L4120-00A-V Calculating CFM

L4121-00A-V What the Fan Laws Can Do For You

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